



User's guide

This guide is intended to help you understand how to interact with the BigFix Reports interface and the features released.

Whatever feature mentioned here in *italic and grey* font, it is not available in the current code version this document refers to.

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INTRODUCTION

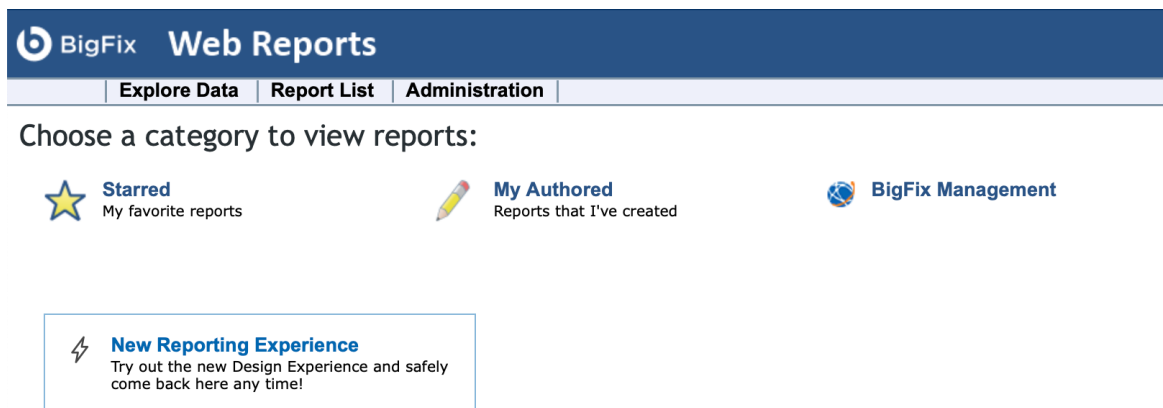
BigFix Reports is a new modern interface to create reports out of data that can originate from multiple data sources. Like Web Reports, it can be used by all BigFix users (personas) and follows the same rules in terms of data visibility.

This guide focuses on the content that will be progressively made available through the preview code. Formal and official product documentation will be produced once the product is generally available.

The way to navigate the interface is through the left-hand menu which can be collapsed to save space, as well as the global navigation.

INSTALLATION / LICENSING


BigFix Reports site is part of most of our basic offer, if you are subscribed to a site like BES Support, you should be able to access this new product. To enable this new site, you have to open the "License Overview" dashboard in the BigFix Console and choose the last "BigFix Reports" tab, after the BigFix Labs one. Here you can accept the agreement, in order to enable the site in your environment. To navigate to the new BigFix Reports web interface, simply launch the Web Reports application, and from there you should be able to view a new panel in the homepage: just follow up the instructions and you will be redirected to the new UI.



USERS

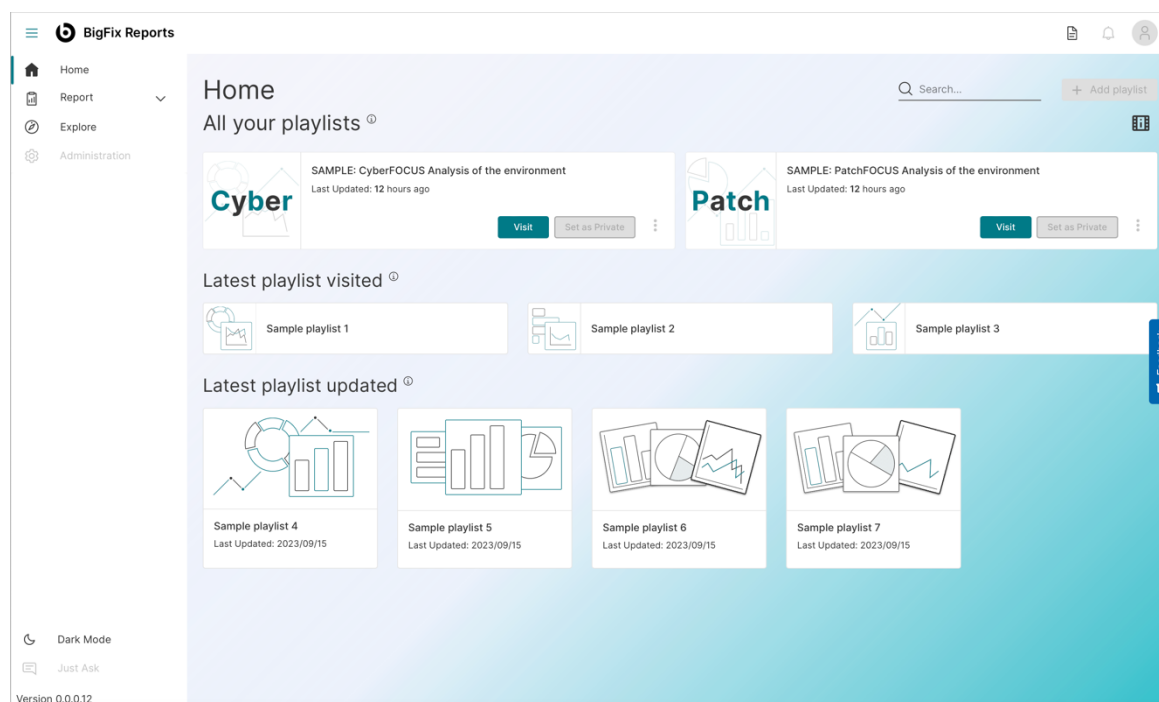
For the first release and until the UI will no longer be standalone, Web Reports users can access the BigFix Reports preview and they will inherit authorization and visibility of BigFix data they are assigned in BigFix. In the future, user management will be independent.

SCENARIOS

Let's see how to use it, by scenarios. Please note that each main page has a link to a short video to explain its features. The icon is  and by clicking it you will be redirected to an external video streaming site. Therefore, if your computer browser does not have internet connection the video cannot be viewed.

(A) The user lands on the home page - explore the playlists

The home page of BigFix Reports gives you an overview of the playlists available. Imagine you are reading your favorite newspaper with headlines on the news of the day



The concept of **playlist** has been introduced to indicate a new object like a collection view of reports widgets that might harvest from all the different family areas.

The objective is to create a holistic view tailored to specific stakeholders for whom you might need to convey key messages about the security posture, or device landscape.

It represents an abstraction layer on top of reports, to facilitate sharing of the

information BigFix is capable to provide. It makes BigFix visibility tangible.

Having the possibility of creating playlists, along with a continuous stream of playlists that will be produced over time and gathered with the BigFix Reports site, reduces the need for learning how to create custom reports as well.

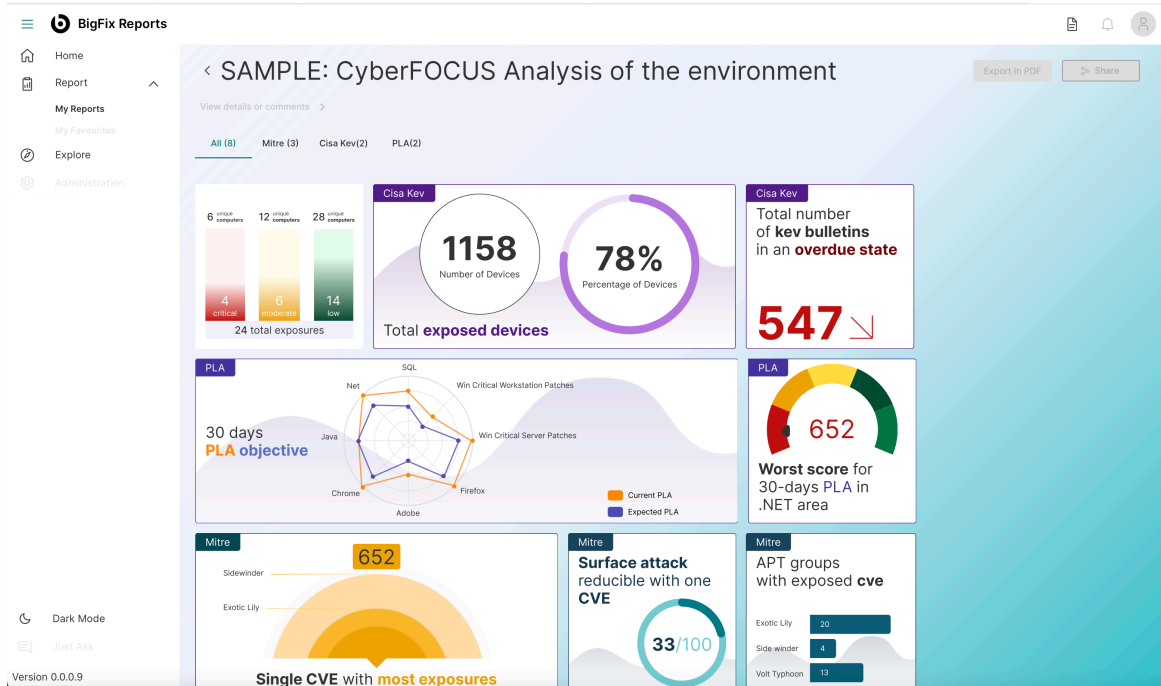
Moreover, the concept of playlist is inherited by the usual streaming media usage and as such it should convey the message of customizability and flexibility.

The home page is divided into three main parts.

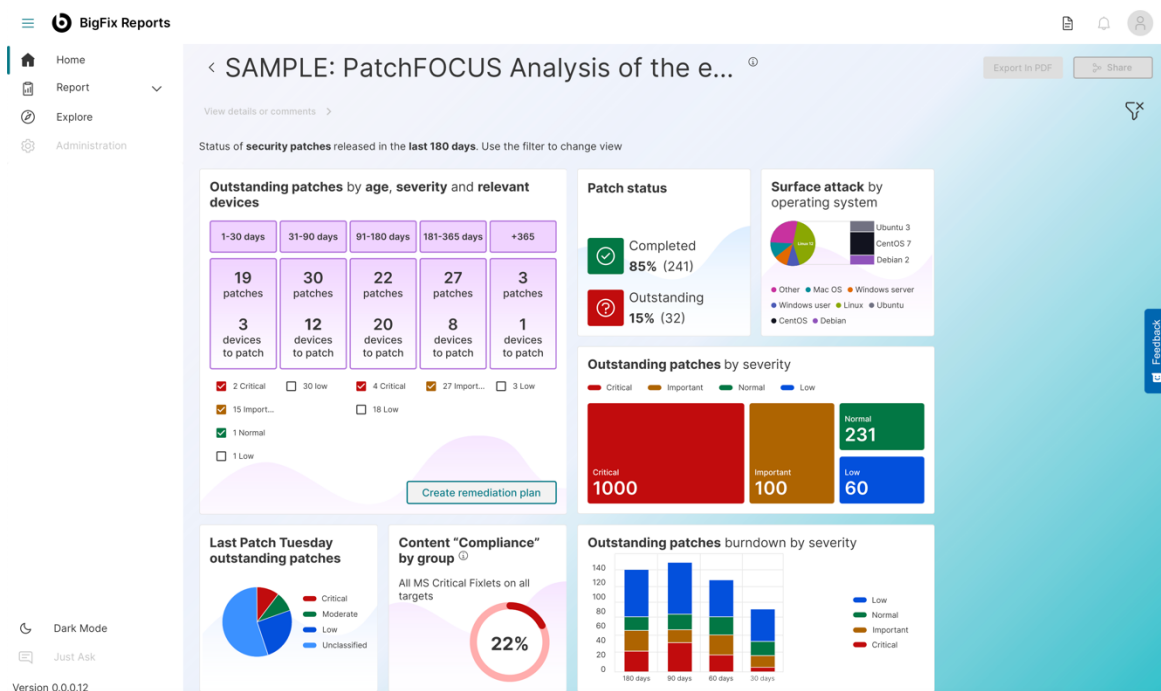
On top, you find the two playlists that by default BigFix Reports provides. Over time we will make this section customizable with the playlist chosen by you. The playlists are then listed by last access time and by the last update. New playlists added by BigFix in the updates will be highlighted as new.

Playlists can be browsed. In the first code drop of the BigFix Reports preview, the content is static, but soon it will show the data of your own environment. Each tile in the playlist can be exported, shared and access to the originator report is just one click away, so that operators can have a closer look at the raw data behind the chart.

CyberFOCUS Playlist: Represents a collection of metrics and KPIs related to cybersecurity. It bridges the gap between IT and security with focus on vulnerability (CVEs) and suggests how BigFix can help recover.

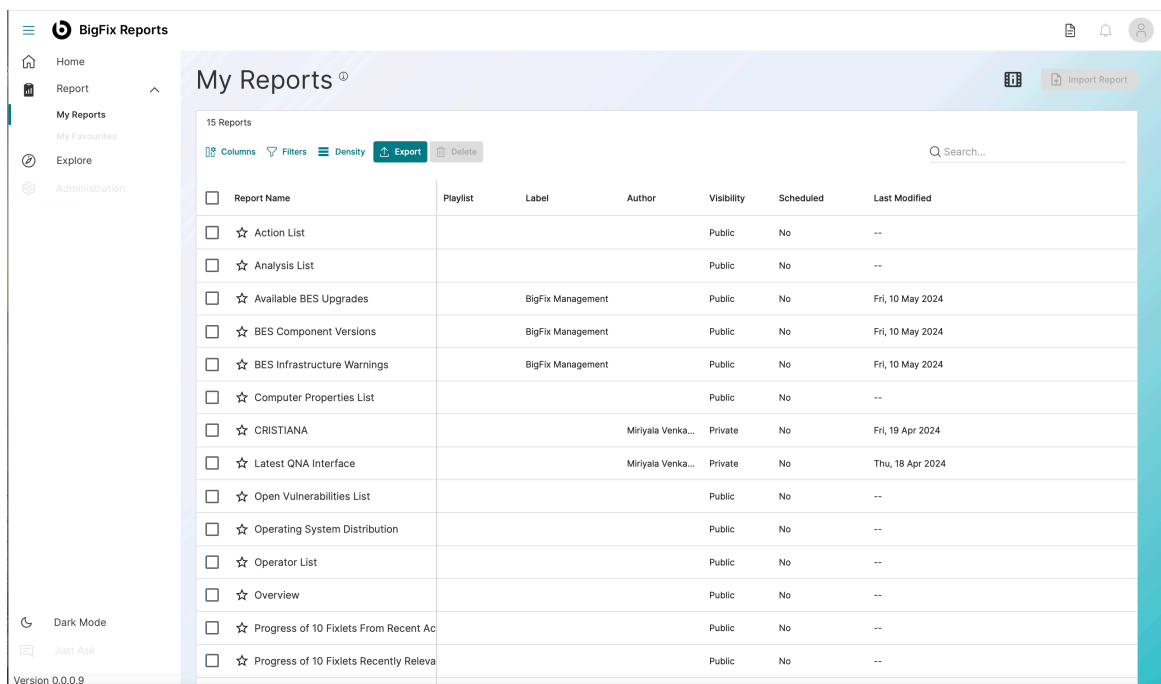


Patch FOCUS Playlist: Represents a collection of metrics related to patching aimed at showing some relevant indicators of the patching status and historical evidence of patching activities. You can decide the time span for the metrics as well as if they should be related to security only or an holistic view of all the patches applicable in the system.



(B) I want to see the reports currently available and see if there is one that matches my need

On the left-hand navigation bar, go to Reports -> My reports and the list of existing reports is displayed. Please note that in the first version of the preview it is not possible to see the content of an existing report.



The screenshot shows the 'My Reports' page in the BigFix Reports application. The page features a left-hand navigation bar with options like Home, Report, My Reports, My Favourites, Explore, and Administration. The main content area displays a table of 15 reports. The table has columns for Report Name, Playlist, Label, Author, Visibility, Scheduled, and Last Modified. Each row includes a checkbox and a star icon for actions. The reports listed include Action List, Analysis List, Available BES Upgrades, BES Component Versions, BES Infrastructure Warnings, Computer Properties List, CRISTIANA, Latest QNA Interface, Open Vulnerabilities List, Operating System Distribution, Operator List, Overview, Progress of 10 Fixlets From Recent Ac, and Progress of 10 Fixlets Recently Releva.

<input type="checkbox"/>	Report Name	Playlist	Label	Author	Visibility	Scheduled	Last Modified
<input type="checkbox"/>	☆ Action List				Public	No	--
<input type="checkbox"/>	☆ Analysis List				Public	No	--
<input type="checkbox"/>	☆ Available BES Upgrades		BigFix Management		Public	No	Fri, 10 May 2024
<input type="checkbox"/>	☆ BES Component Versions		BigFix Management		Public	No	Fri, 10 May 2024
<input type="checkbox"/>	☆ BES Infrastructure Warnings		BigFix Management		Public	No	Fri, 10 May 2024
<input type="checkbox"/>	☆ Computer Properties List				Public	No	--
<input type="checkbox"/>	☆ CRISTIANA			Miryala Venka...	Private	No	Fri, 19 Apr 2024
<input type="checkbox"/>	☆ Latest QNA Interface			Miryala Venka...	Private	No	Thu, 18 Apr 2024
<input type="checkbox"/>	☆ Open Vulnerabilities List				Public	No	--
<input type="checkbox"/>	☆ Operating System Distribution				Public	No	--
<input type="checkbox"/>	☆ Operator List				Public	No	--
<input type="checkbox"/>	☆ Overview				Public	No	--
<input type="checkbox"/>	☆ Progress of 10 Fixlets From Recent Ac				Public	No	--
<input type="checkbox"/>	☆ Progress of 10 Fixlets Recently Releva				Public	No	--

The list is displayed in a data grid, you can get familiar with the customization of the data table, sorting of columns content, filtering on columns, customization of the table itself in terms of columns. Or you can search a string using the Search field to identify reports with matching name or any other property. The table can be exported in CSV format at your convenience.

It will be possible to set reports as favorite through the star icon.

(C) I want to create a new report on computers / content / actions / users and export it

On the left-hand navigation bar, go to Explore. A page with multiple tabs will help you creating a report out of a determined data type. You can create reports for Computers, Content, *Actions*, *Users* and *Custom*.

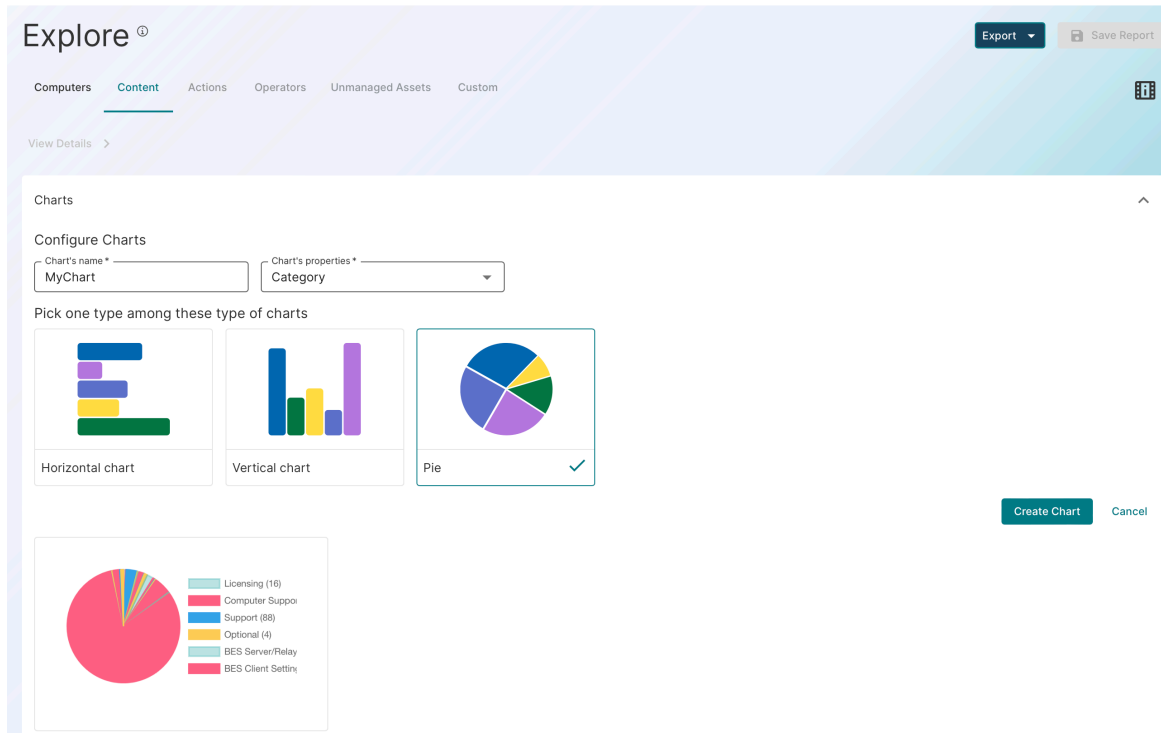
The screenshot shows the 'Explore' page in BigFix Reports. The left navigation bar includes Home, Report, My Reports, My Favourites, Explore (selected), and Administration. The main content area is titled 'Explore' and has tabs for Computers, Content (selected), Actions, Operators, Unmanaged Assets, and Custom. Below the tabs, there's a 'View Details' link and a 'Charts' section with the message 'No charts available. You can create one here'. The main data table is titled 'Content' and shows 2734 Fixlet(s). The table has columns for ID, Name, Applicable Computer Co..., Category, CVE, Sitename, and Type. The data rows show various Fixlet names like 'BES Clients in Seat Count Grace Mode' and 'Evaluation in Seat Count Grace Mode'.

ID	Name	Applicable Computer Co...	Category	CVE	Sitename	Type
1	BES Clients in Seat Count Grace Mode	0	Licensing		BES Support	Fixlet
2	BES Clients Restricted by Seat Count	0	Licensing		BES Support	Fixlet
5	BES Clients in License Grace Period Due...	0	Licensing		BES Support	Fixlet
9	BES Clients Restricted by License Expira...	0	Licensing		BES Support	Fixlet
15	BES Clients Have Incorrect Clock Time	0	Computer Support		BES Support	Fixlet
22	Evaluation in Seat Count Grace Mode	0	Licensing		BES Support	Fixlet
23	Evaluation in Seat Count Restricted Mode	0	Licensing		BES Support	Fixlet
24	Evaluation in Grace Mode	0	Licensing		BES Support	Fixlet
25	Evaluation in Restricted Mode	0	Licensing		BES Support	Fixlet
26	Evaluation in License Grace Period due t...	0	Licensing		BES Support	Fixlet

You should now be familiar with the data table capabilities, like filtering data or sorting, adjusting table content in terms of columns and such. When you are done, it is possible to add a chart that gives a view of the data by a specific property. Choose a name for the chart and choose the property of the content you want to draw a chart by. At this point, you can decide what type of chart you prefer and click “Create chart”.

The screenshot shows the 'Configure Charts' dialog box. It has a title bar 'Charts' and a subtitle 'No charts available. You can create one here'. The 'Configure Charts' section includes a text input for 'Chart's name *' with the value 'MyChart' and a dropdown for 'Chart's properties *' with the value 'Category'. Below this, it says 'Pick one type among these type of charts' and shows three chart type options: 'Horizontal chart', 'Vertical chart', and 'Pie'. The 'Pie' option is selected with a checkmark. At the bottom right, there are 'Create Chart' and 'Cancel' buttons.

In this version of the preview, you can only export in PDF format, in subsequent versions you will be able to save the new report.



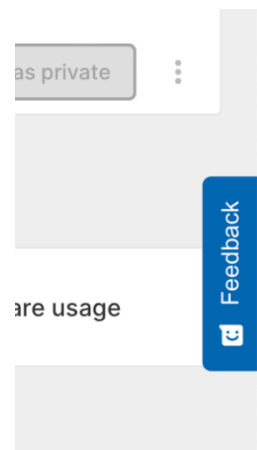
1. I want to see all the reports I used to have in Web Reports (backward compatibility)
2. I want to export a report and share it
3. I do not know how to create a simple report, I want a facilitated interface to create one
4. I need to create a specific custom report
5. I want to add more data sources to create my reports
6. I want to create a new playlist and add charts to it

FEEDBACK

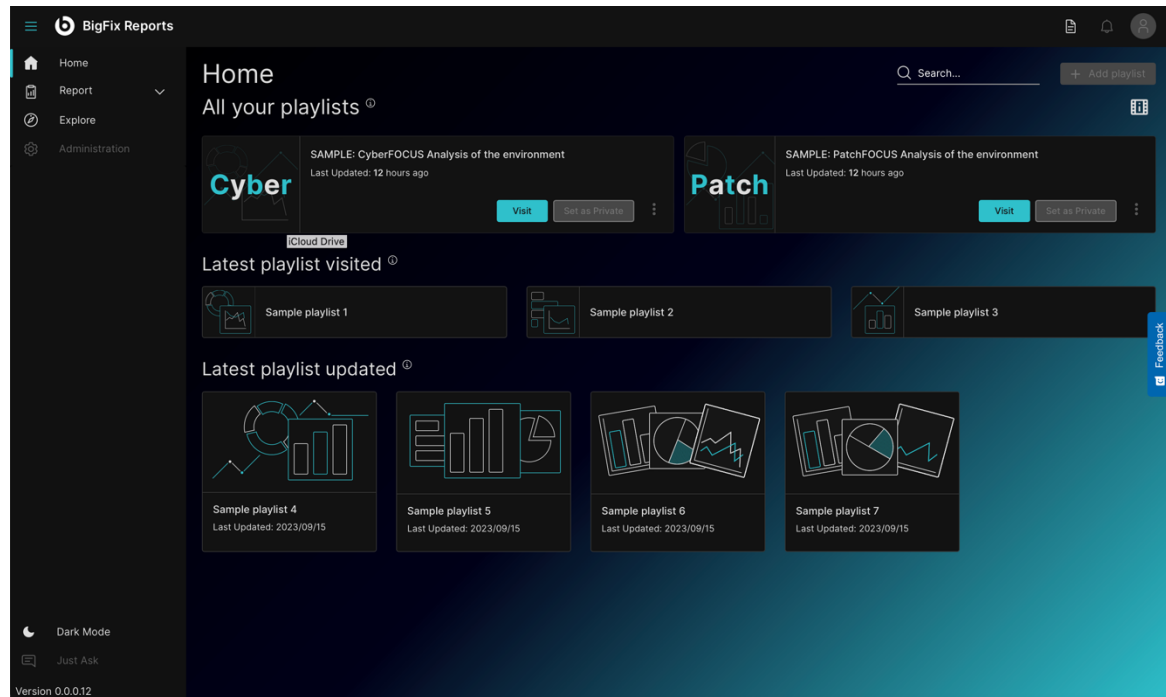
You have the possibility to share your feedback and suggestions about the product, it will be a very short survey of paramount importance for us. We encourage you to spend just a few minutes to fill it in, you will find entry point to the survey on the left side of the page.

DETAILS OF PAGES / FEATURES

- Home page
Includes a view on the playlists, *drag drop favorite pinned playlists*, and search for specific string to identify playlists.
- Reports
The Report entry has a dropdown that over time will include all the reports categories (favorites, authored by me, and all the other categories the user can create). At the present time, you can go to “My reports” that shows the lists of all the reports that you can see.
- Explore
- *Administration (yet to come)*
- Dark / Light mode
Clicking on this switch on the left-hand navigation, you can switch



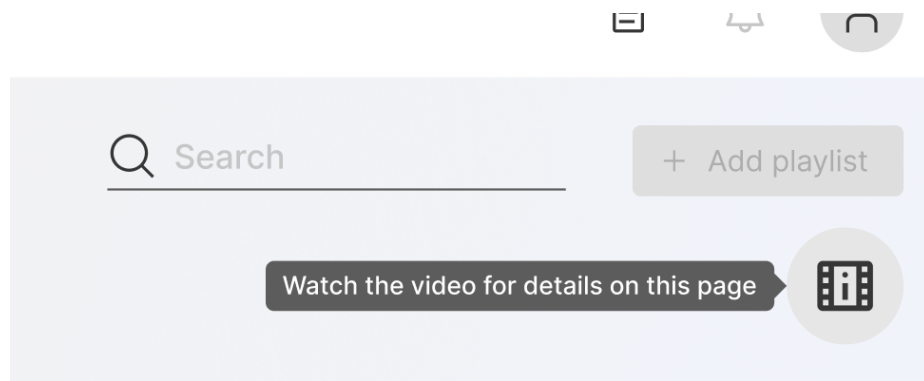
between light and dark mode. The change will be valid throughout all the pages and can be reverted with the same button.



- *Just ask (yet to come)*
- *Logged in user*

In the future this entry point will include all the information pertinent to the user, along with possibility of uploading an avatar of choice.

- **What's new video**
In each page you can find a link to a video to explain how to interact with the features in the page, in context.



- **Documentation**

In the global navigation an icon will lead you to this static document. This will be the same entry point that will redirect you to the online documentation for this application.